The WIB has created two types of Policy Guidance for WIOA.

- **Workforce System Guidance (WSG)** documents will cover system rules and regulations that are applicable to the structure of the system and provide general management for the American Job Center and its partners.

- **Workforce Program Guidance (WPG)** documents will offer direct guidance to the programs that fall under WIOA Title I – Youth, Adult and Dislocated Worker and Title III – Wagner-Peyser.

**Workforce System Guidance (WSG)**

1. WSG WIOA 203-15 Universal Access and Consistency of Services
2. WSG WIOA 204-15 Grievance Procedures
3. WSG WIOA 205-15 Discrimination Complaint Procedures
4. WSG WIOA 206-15 Non-Discrimination on the Basis of Disabilities
5. WSG WIOA 208-17 State System Evaluation
6. WSG WIOA 209-17 One-Stop Certification

**Workforce Program Guidance (WPG)**

1. WPG WIOA 301-15 WIOA Title I Eligibility Requirements – Adult/DW
2. WPG WIOA 302-15 WIOA Title I Eligibility Requirements – Youth
3. WPG WIOA 303-15 Delivery of Services and Activities – Adults/DW
4. WPG WIOA 304-15 Delivery of Services and Activities – Youth
5. WPG WIOA 305-15 Glossary of WIOA Terms and Definitions
6. WPG WIOA 307-15 WIOA Training Provider Eligibility Process
7. WPG WIOA 308-15 Removal from the ETP List and Appeals Process
8. WPG WIOA 309-16 Requires Additional Assistance Barrier – Youth
9. WPG WIOA 310-17 Supportive Services and Needs Related Payment Policy
10. WPG WIOA 311-17 change 1 Work Based Training
11. WPG WIOA 312-17 Individual Training Accounts
12. WPG WIOA 313-17change 1 National Dislocated Worker – Disaster Policy (Irma/Maria Related Only)
13. WPG WIOA 313-19 Dislocated Worker Eligibility – Additional Criteria
14. WPG WIOA 400-21 Apprenticeship Policy
15. WPG WIOA 401-21 Board Monitoring
<table>
<thead>
<tr>
<th></th>
<th>WPG</th>
<th>WIOA</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>16.</td>
<td>WPG</td>
<td>WIOA 402-21</td>
<td>Technology Use &amp; Virtual Services Delivery Requirements</td>
</tr>
<tr>
<td>17.</td>
<td>WPG</td>
<td>WIOA 403-21</td>
<td>Priority of Service</td>
</tr>
<tr>
<td>18.</td>
<td>WPG</td>
<td>WIOA 404-21</td>
<td>Rapid Response Activities; Layoff Aversion Assistance</td>
</tr>
<tr>
<td>19.</td>
<td>WPG</td>
<td>WIOA 405-21</td>
<td>Transitional Jobs</td>
</tr>
<tr>
<td>20.</td>
<td>WPG</td>
<td>WIOA 406-21</td>
<td>Follow Up Services</td>
</tr>
<tr>
<td>21.</td>
<td>WPG</td>
<td>WIOA 407-21</td>
<td>Selective Service Requirement</td>
</tr>
<tr>
<td>22.</td>
<td>WPG</td>
<td>WIOA 408-21</td>
<td>Supportive Services</td>
</tr>
</tbody>
</table>