

The WIB has created two types of Policy Guidance for WIOA.

- *Workforce System Guidance* (WSG) documents will cover system rules and regulations that are applicable to the structure of the system and provide general management for the American Job Center and its partners.
- *Workforce Program Guidance* (WPG) documents will offer direct guidance to the programs that fall under WIOA Title I – Youth, Adult and Dislocated Worker and Title III – Wagner-Peyser.

Workforce System Guidance (WSG)

1. WSG WIOA 203-15 Universal Access and Consistency of Services
2. WSG WIOA 204-15 Grievance Procedures
3. WSG WIOA 205-15 Discrimination Complaint Procedures
4. WSG WIOA 206-15 Non-Discrimination on the Basis of Disabilities
5. WSG WIOA 208-17 State System Evaluation
6. WSG WIOA 209-17 One-Stop Certification

Workforce Program Guidance (WPG)

1. WPG WIOA 301-15 WIOA Title I Eligibility Requirements – *Adult/DW*
2. WPG WIOA 302-15 WIOA Title I Eligibility Requirements – *Youth*
3. WPG WIOA 303-15 Delivery of Services and Activities – *Adults/DW*
4. WPG WIOA 304-15 Delivery of Services and Activities – *Youth*
5. WPG WIOA 305-15 Glossary of WIOA Terms and Definitions
6. WPG WIOA 307-15 WIOA Training Provider Eligibility Process
7. WPG WIOA 308-15 Removal from the ETP List and Appeals Process
8. WPG WIOA 309-16 Requires Additional Assistance Barrier – *Youth*
9. WPG WIOA 310-17 Supportive Services and Needs Related Payment Policy
10. WPG WIOA 311-17 change 1 Work Based Training
11. WPG WIOA 312-17 Individual Training Accounts
12. WPG WIOA 313-17 change 1 National Dislocated Worker – Disaster Policy
(Irma/Maria Related Only)
13. WPG WIOA 313-19 Dislocated Worker Eligibility – Additional Criteria
14. WPG WIOA 400-21 Apprenticeship Policy
15. WPG WIOA 401-21 Board Monitoring

16. WPG WIOA 402-21	Technology Use & Virtual Services Delivery Requirements
17. WPG WIOA 403-21	Priority of Service
18. WPG WIOA 404-21	Rapid Response Activities; Layoff Aversion Assistance
19. WPG WIOA 405-21	Transitional Jobs
20. WPG WIOA 406-21	Follow Up Services
21. WPG WIOA 407-21	Selective Service Requirement
22. WPG WIOA 408-21	Supportive Services